

JLL's Global Sustainability Commitment

JLL is a financial and professional services firm specializing in real estate. As a leading provider of integrated real estate services, we recognize our significant opportunity to drive change globally. JLL commits to minimizing the environmental impact of real estate, as well as enhancing the economic and social benefits of real estate development, investment and occupation.

This statement applies to both JLL and LaSalle Investment Management in all countries of operation. It outlines our firm-wide commitment to sustainability, covering the services we provide to clients and our operational impacts.

At JLL, our vision is to be the most sustainable real estate services firm globally, realizing our significant opportunity to make buildings and cities where people thrive. This means sustaining our business over the long term by successfully managing our financial, environmental, and social risks and opportunities, and helping our clients do the same. Not just because it is the right thing to do, but because it adds lasting value to clients, employees, shareholders, communities and our industry. Everything we do today should be ***Building a Better Tomorrow.***

Through this sustainability leadership agenda, Building a Better Tomorrow, we seek to meet our vision through four pillars: **Clients, People, Workplaces and Communities**. A core part of Building a Better Tomorrow is embedding sustainability into all that we do. JLL's universal values – **ethics, teamwork, and excellence** – mean we are trusted to deliver value everywhere. JLL also actively serves as a **thought leader** in sustainability by promoting widespread change across our industry and beyond.

Generating lasting value for Clients

Our work with clients presents the biggest opportunity for JLL to make a difference. Since buildings account for about 40% of global energy consumption, the real estate services industry has an important role to play in addressing sustainability challenges. The 4 billion square feet of space that JLL manages globally for our clients gives us the opportunity to develop industry-leading strategies, tools and technologies that significantly improve energy efficiency, societal impacts and cost savings.

JLL's more than 220 sustainability professionals advise our clients on renewable energy projects, green building practices, energy management programs, and socio-economic impact assessments as a few examples. We are increasingly seeking to embed sustainability considerations across all of our service lines, so that we can continue offering differentiated and forward-thinking solutions to our clients. LaSalle Investment Management also plays a role by incorporating sustainability into the \$56.4 billion of assets that it acquires and manages for

clients. Integrating sustainability into the advice we give enables our clients to own, occupy, invest in and develop healthier and more productive places and cities that are less costly to operate.

Engaging our People

Our success over the last 250 years is a testament to the quality and dedication of our workforce. We seek to create a work culture that values diversity, recognizes and rewards talent, develops skills for tomorrow's challenges and fosters good health, safety and well-being. This results in more satisfied employees who are more likely to stay; thereby reducing costs to JLL. It also means our employees are more empowered so that they apply their broad perspectives, backgrounds and ideas towards better advice for our clients and take advantage of the numerous opportunities that JLL provides to develop their skills and career.

Transforming our Workplaces

While we can make the biggest difference in our clients' real estate, JLL also seeks to occupy more efficient and flexible offices around the world. We play our part by driving down energy and resource use and subsequent carbon emissions from both JLL offices and business travel activities. We also play our part by procuring sustainable materials and striving for green building certifications where possible for our leased space. We aim to provide our employees with office space that supports their health, safety, and productivity by employing aspects such as flexible working, better access to daylight, and enhanced technology solutions.

Supporting our Communities

For our business to thrive, our communities need to thrive. It is for this reason that we work hard to be a responsible corporate citizen where we live, work and play. We endeavour to create shared value by forging global and local charitable partnerships, offering our real estate expertise voluntarily to those in need, and giving our people time to contribute personally to the issues that mean the most to them – this in turn, increases their engagement and loyalty to JLL. We also work to minimize the sustainability impacts of our supply chains and procurement practices, further extending JLL's influence into communities more broadly.

Across these issues, we will continue to measure our impacts through targets and key performance indicators. Progress is reported internally and externally through our annual Global Sustainability Report and websites. We aim to continually improve our performance and to go beyond legislative compliance. This commitment is overseen by the Global Energy and Sustainability Services Board and the Global Sustainability Board with endorsement from the Board of Directors. Our policy will be reviewed regularly to ensure alignment with industry best practice. We encourage our clients, investors, employees and suppliers to make this commitment a part of our collaborative efforts to influence positive, sustainable change.

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